# Profile

* Accredited Rehabilitation Professional with over 18 years experience in the insurance industry working with catastrophic clients with 7 more years experience in the field of rehabilitation.
* Owner of Rehabilitation Resource Management since 1996.
* Highly sensitive to working with clients of various cultural backgrounds, age, personalities, and psychiatric histories.
* Proactive and keen advocate towards goal of assisting clients with their recovery.

# Experience

## Rehabilitation Consultant/Director, Rehabilitation Resource Management Inc. Aug 1996 to Present

* Provide disability case management as an independent contractor to coordinate the rehabilitation of individuals injured in motor vehicle accidents, specializing in head and spinal cord injuries, and amputations.
* Consult with clients and their families, treating practitioners involved to return disabled individuals to as much of their pre-accident status as possible. Arrange appropriate rehabilitation services and quality care. Provide education and support to clients and their families regarding their injuries and the rehabilitation process.
* Secure and share necessary medical information and provide status reports. Facilitate communication between all parties to obtain consensus on treatment goals.
* Compile future care cost analyses to comprehensively determine future rehabilitation and daily living needs of clients as a result of their injuries.

## Medical Services Consultant, Crawford & Company Disability Management Mar 1994 to Aug 1996

* Research, evaluate and report medical and vocational histories from clients, physicians, and therapists to provide assessments, case management and disability cost analysis.
* Specialized in head and spinal cord injuries and catastrophic motor vehicle accident victims.

## Vocational Consultant, Crawford & Company Disability Management May 1996 to Aug 1996

* Compile employability and vocational evaluations, and conduct labour market surveys.
* Provide job search assistance and intercede with employer to arrange suitable return to work options.
* Provide case management services specializing in catastrophic cases as noted above.

## Private Duty Nurse, Custom Comfort Care June 1992 to 1994

* On-call nursing services or attendant care to clients of all ages and with variety of medical conditions in their home or hospital.

## Therapy Assistant, High Park Physiotherapy & Sports Medicine Clinic Aug. 1984 to Mar. 1994

* Assist physiotherapist and kinesiologist in treatment of patients of all ages with variety of different medical conditions and at varying stages of recovery.

## Veterinary Assistant, Cloverdale Animal Hospital Aug. 1988 to Aug. 1989

* Assisted veterinarian during surgery and examinations. Managed client accounts.
* Administered prescribed medication, diet, and exercise.

## Pharmacy Assistant, Etobicoke Dispensary Ltd Jan 1985 to Jan 1986

* Assisted pharmacist in filling prescriptions and advised customers with over-the-counter purchases.

# Education

## Bachelor of Science in Nursing, University of Toronto 1989 to 1993

## Honours Diploma, Michael Power/St. Joseph’s High School 1984 to 1989

* Received Music and Leadership Awards, and Sisters of St. Josephs Scholarship for outstanding academic achievement, contribution to extra-curricular groups, and Christian behavior to peers and teachers

## Fitness & Nutrition Diploma, International Correspondence School 1987 to 1988

# Certification

## Life Care Planning Certification, University of Florida Ongoing

## Registered Nurse Certification, Ontario College of Nurses 1993

## Certificates in the following, Brock University & The Ontario Brain Injury Association 1995 to 1996

* **Rehabilitation of Children & Adolescents with Acquired Brain Injury**
* **Neurobehavioural Interventions following ABI**
* **Vocational Rehabilitation following ABI**
* **Cognitive Intervention in Adults following ABI**

## Accreditation, Canadian Association of Rehabilitation Professionals 1998

## Bachelor of Science in Nursing, University of Toronto 1989 to 1993

# Professional Associations

**Spinal Cord Injury Ontario**

**Ontario Brain Injury Association**

**Registered Nurses Association of Ontario**